

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of July' 2024

C.G.No.30/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. G. Eswaramma | Member (Independent) |

Between

Sri. N. Shariyaz Khan, D.No.14-337,
Nattella Narappa Street,
Tallasubbanna Colony, Madanapalli (M),
Annamaiah District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Madanapalli
2. Dy. Executive Engineer/O/Madanapalli
3. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the respondents and the complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 20.06.2024 at Madanapalli stating that the name of his



mother was wrongly mentioned in the CC bill of their service connection.

02. The said complaint was registered as C.G.No.30/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have corrected the name of the mother of the complainant in their records pertaining to SC.No.5211200080329 and thereby redressed the grievance of the complainant.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents subsequent to the complaint, corrected the name of the mother of the complainant in their records pertaining to the service connection of the complainant's mother and submitted copies of the relevant records in proof of the same. Since the grievance of the complainant is redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of July'2024.

Cherry 03/07/2024

CHAIRPERSON

K. Ramasubramanian
Member (Finance)
03/07/2024

P. Srinivas
Member (Technical)

G. Srinivas
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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